



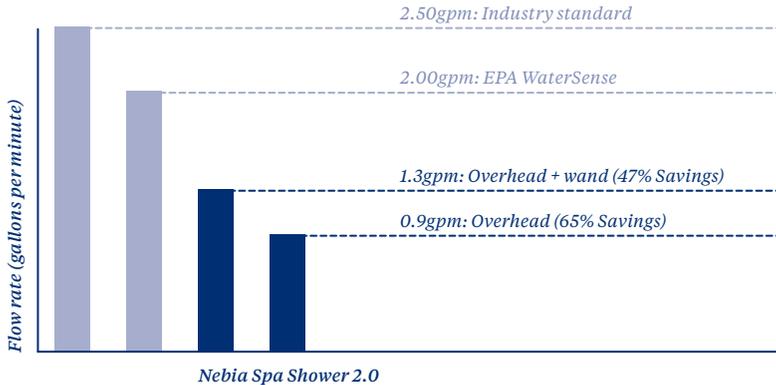
## Setup Guide

*How to install your Nebia Spa Shower 2.0*

## Meet your Nebia Spa Shower 2.0

The Nebia Spa Shower 2.0 has been designed for the highest standards of experience, design, and water efficiency. Our H<sub>2</sub>Micro™ technology atomizes water into millions of droplets, delivering 10 times more surface area of water, all while saving up to 65% of water compared to a standard shower.

### Flow rate



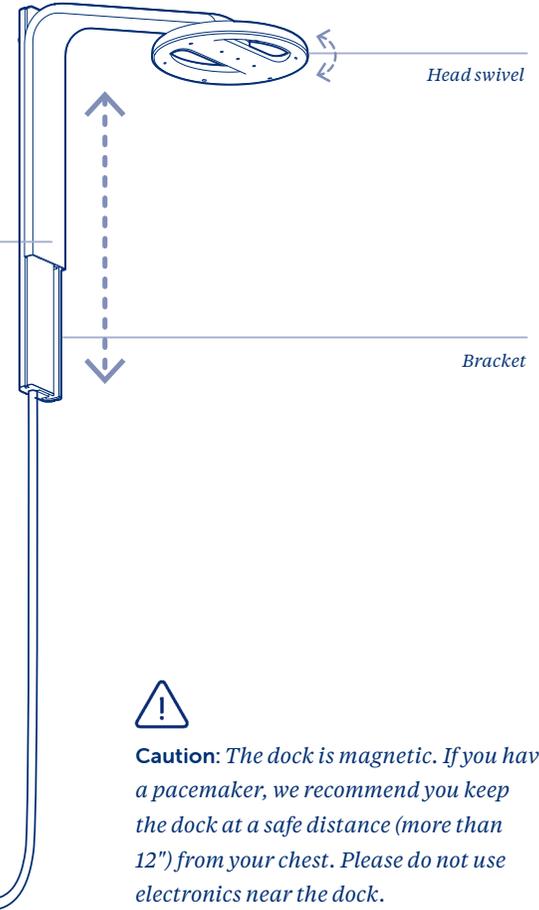
### Sliding arm

Slide the **arm** 25" up or down for a completely customized shower experience. Ideal position is 3"-9" above your head.

If you don't want to get your hair wet, slide the **arm** all the way down and tilt the **head** towards you.

### Wand

Position the wand as a side spray on the magnetic dock or use it as a hand shower.



## Compatibility requirements

To install the Nebia Spa Shower 2.0, you need:

### Water heater temperature:

At least 115° F/46° C

### Water pressure:

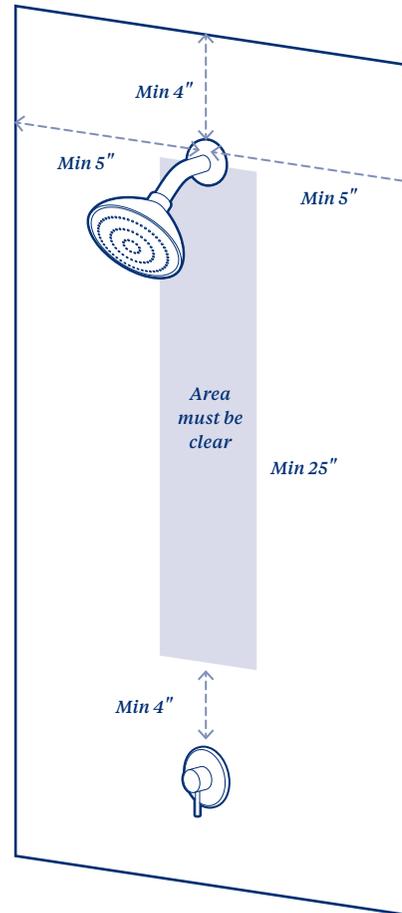
At least 20psi/1.4bar

### Spacing:

- Water outlet must be in a wall (not the ceiling), recommended floor to water outlet distance: 72 – 84"/183 – 213cm
- Minimum clearance from water outlet to ceiling: 4"/10cm
- Minimum clearance from water outlet downward to temperature controls (or other obstacles): 25"/64cm
- Minimum clearance from nearest side wall: 5"/13 cm

### Other:

- A ½" NPT (or ½" BSPT / BSPP) pipe connection in your wall (this is standard in most bathrooms).
- Wall surface cannot be slate.



## Before you get started

We know that installing a shower may seem intimidating. Don't worry. The Nebia Spa Shower 2.0 was designed to be easy to install, and this guide includes everything you need for the installation process.

If you do not feel comfortable performing any step yourself, please contact a plumber.

### We're here to help:

If you run into any installation hiccups, we recommend watching our installation videos. Find the videos and tips on our website:

▶ [nebia.com/install](https://nebia.com/install)

For assistance, contact us:

🔍 [support@nebia.com](mailto:support@nebia.com)

Support hours: M-F 9-5 PM PT

## Setup time

**PREPARATION**  
5 minutes

**INSTALLATION**  
25 minutes

**DRYING TIME**  
At least 8 hours  
(24 hours preferably)

## Setup preparation

Before installing your Nebia Spa Shower 2.0, you will need to uninstall your current showerhead.

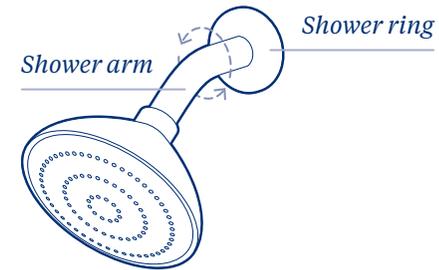
Tools you may need to uninstall your current showerhead:

1. Wrench or vise grip
2. Box cutter or knife

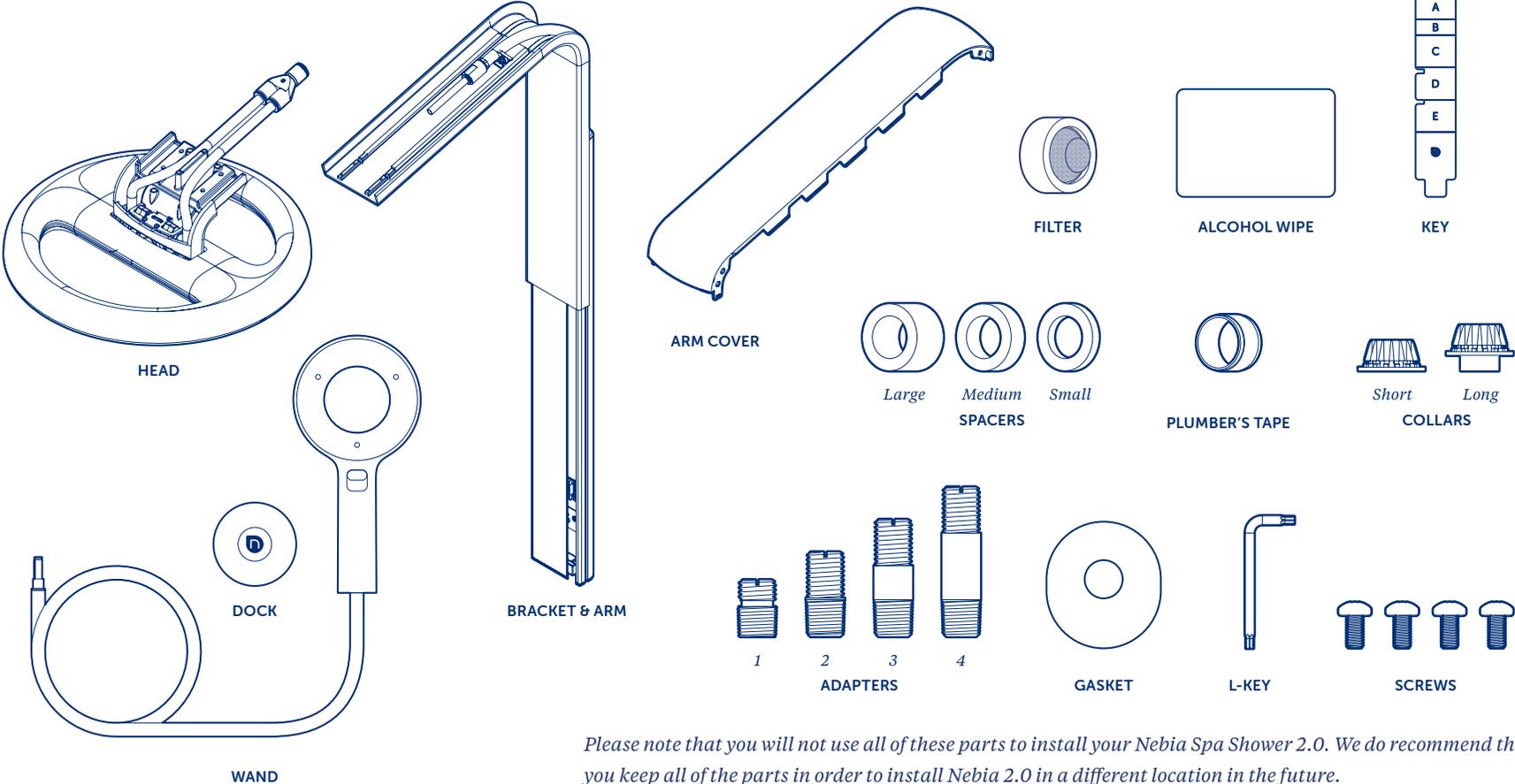
## Uninstall your old showerhead

Grasp the shower arm firmly with both hands. Turn counterclockwise until the shower arm comes out of the wall. Then remove the shower ring.

**Tip:**  
*If you are having trouble removing your shower by hand, clamping a wrench or vise grip around the shower arm can give you the leverage you need to remove it. If your shower ring does not slide off easily, try using a box cutter or knife to remove it.*



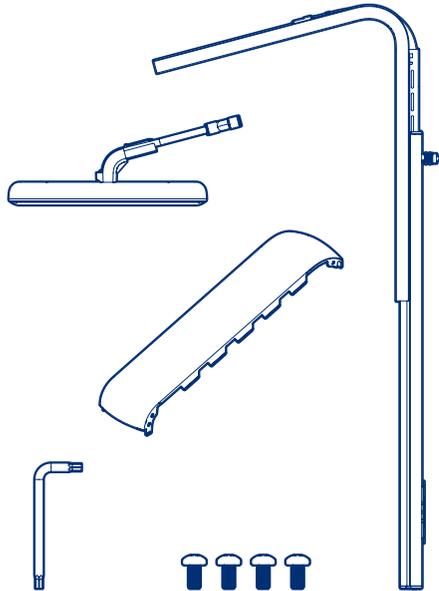
# What comes in the box?



*Please note that you will not use all of these parts to install your Nebia Spa Shower 2.0. We do recommend that you keep all of the parts in order to install Nebia 2.0 in a different location in the future.*

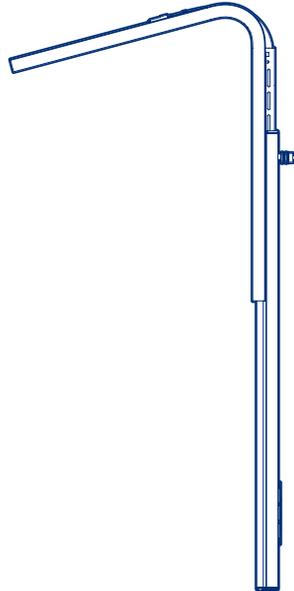
## 01 Head, bracket & arm, screws, L-key, arm cover

Take out the *head, bracket & arm, arm cover, L-key, and screws* from the box.



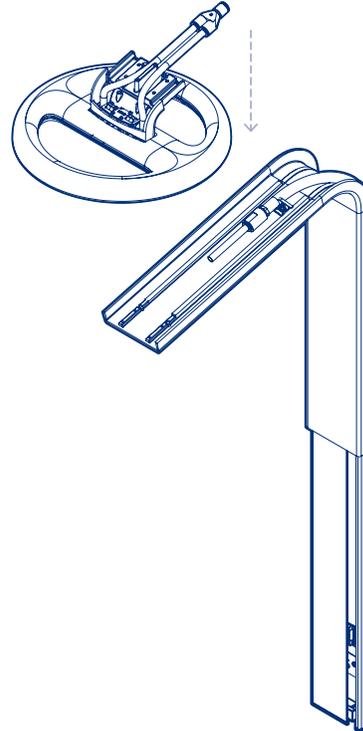
## 02 Rest shower bracket & arm

Rest the *bracket & arm* upright so that the bottom makes contact with a flat surface. If this is difficult, rest the *bracket & arm* on its side on a flat surface. To prevent scratches, a towel can be placed underneath the unit.



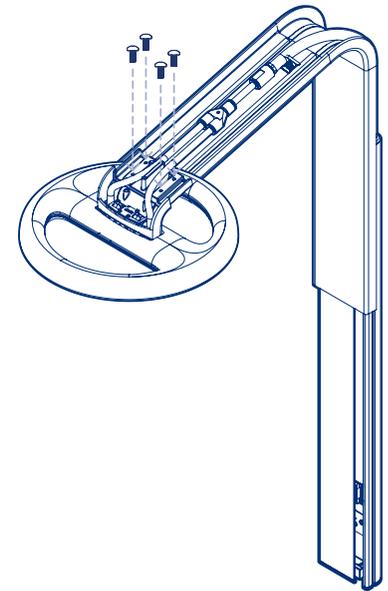
## 03 Position shower head

Position the shower *head* on the *arm* (it should snap in place).



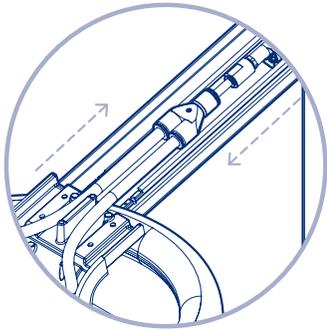
## 04 Mount the head

Fasten all four *screws* in position and tighten them using the *L-key* firmly.



## 05 Attach hose

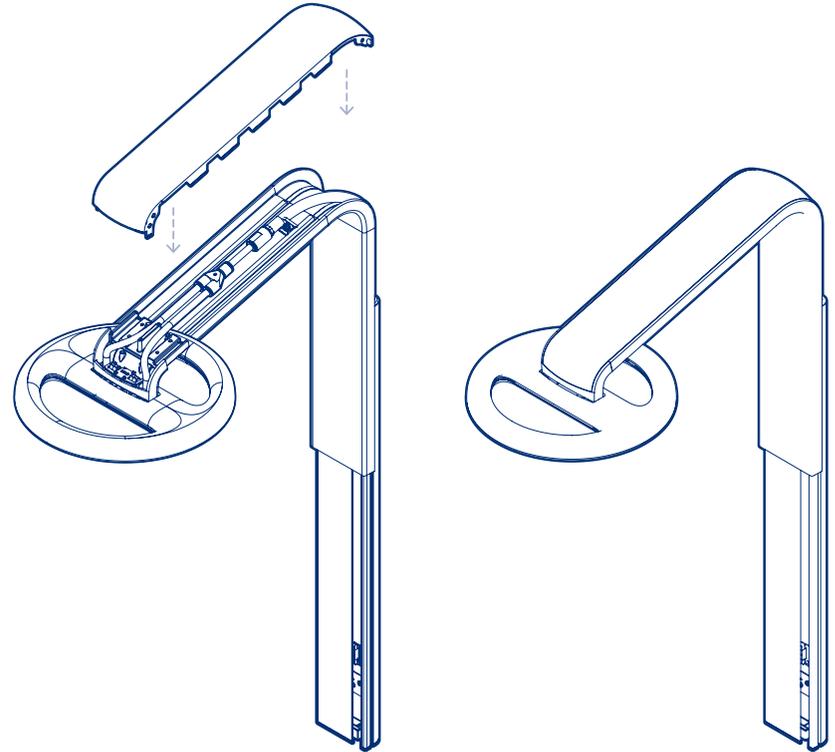
Attach end of the *bracket & arm* hose to the wye making sure it goes in all the way. Water will gush out from this connection when the shower is turned ON if the tube is not fully seated.



## 06 Attach arm cover

Snap *arm cover* in place. Ensure the hose exits the rear of the *arm cover* through the notch.

*Insert the front-side of the arm cover first, then work your way down the rear making sure every snap is engaged properly.*

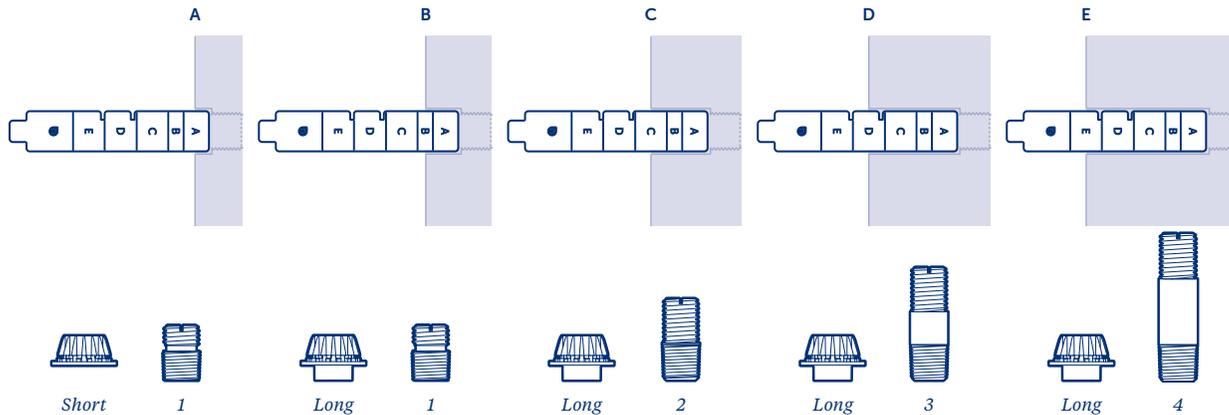


## Selecting your adapter and collar

The key provided in your install kit will help you determine the correct adapter and collar combination for installing Nebia in your shower setup.

Insert the flat end of the *key* (marked *A*) into the wall to measure the depth of your water outlet. The letter that aligns with your wall (*A*, *B*, *C*, *D*, or *E*) corresponds to the correct *adapter* and *collar* combination. If you fall on the line between two letters, choose the longer combination.

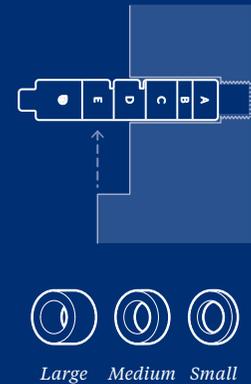
In some cases, the water outlet may be in a part of the wall that is recessed from the rest of the wall, creating a ledge. If you have a ledge, follow the instructions on the right panel of this page.



## If you have a ledge

The letter that aligns with the ledge (not the wall) will indicate the correct combination of *adapter* and *collar*.

Compare your ledge to the widths of the different *spacers* and select the *spacer(s)* that best fill(s) the gap.



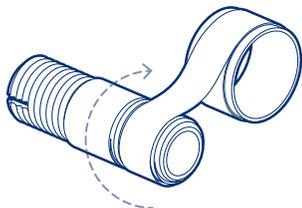
## 07 Wrap the adapter (4-5 wraps)

**IMPORTANT:** Prior to wrapping the adapter, visually inspect the threads on the narrow end (un-notched end) of the adapter for damage. Contact Nebia Support if you suspect the threads are damaged.

Wrap the narrow threads of the *adapter* 4 to 5 times in a *clockwise direction* with *plumber's tape*, leaving the first thread exposed.



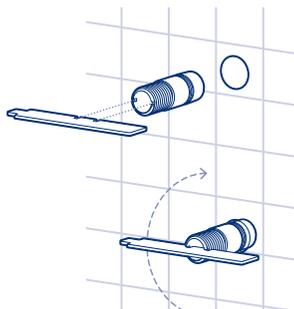
**Caution:** This step is very important. A poorly wrapped adapter can lead to leaks. To watch a close up video of this step, please visit [nebia.com/install](https://nebia.com/install)



## 08 Screw in the adapter

**Safety recommendation:** Wear gloves during step 8.

Screw the end of the *adapter* wrapped in *plumber's tape* into the water outlet. Lock the *key* inside the *adapter's* notch to tighten the *adapter* as shown below. Turn the *key* clockwise until the *adapter* is very tight. To ensure that the *adapter* is secure, continue turning the *key* with both hands until you can't turn it anymore.

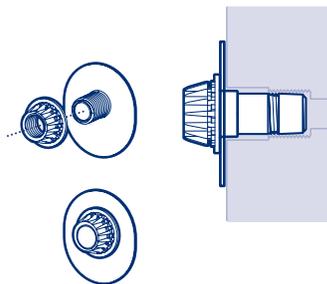


**Note:** This step requires a good amount of force and the key may bend slightly - keep tightening.

## 09a Fasten the collar

Peel the protective layer off of the *gasket* and slide it over the *adapter*, adhering it to the wall.

Screw the *collar* onto the *adapter* by hand until it just touches the *gasket* (do not over-tighten).

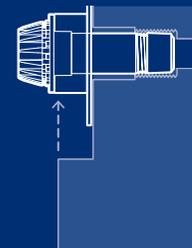


## 09b If you have a ledge

Peel the protective layer off the *gasket* and slide it over the *adapter*, adhering it to the wall.

Slide the *spacer(s)* you selected over the *adapter* on top of the *gasket*.

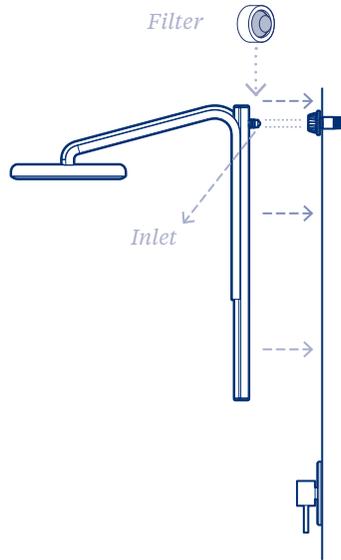
Then, screw the *collar* onto the *adapter* by hand until it just touches the *gasket* (do not over-tighten).



## 10 Secure and mount the bracket

Remove the tape wrapped around the *sliding arm* and the *bracket*. Use caution, as the spring-loaded sliding arm may slide up the *bracket* when the tape is removed.

Attach the *filter* to the *inlet*. Push the *inlet* into the *collar*, keeping the unit vertical and parallel to the wall. Apply force behind the *inlet* until you hear a *click*.

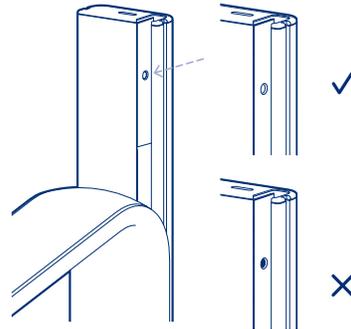


## 11 Check the indicator

To ensure that the unit is properly secured, look on the inside of the *bracket* to see the *indicator*. If you see any red, Nebia is not properly secured and you should keep pushing the bracket into the collar until the *indicator* turns gray.

To verify this wall connection, give the top of the bracket a strong tug. The unit should stay firmly attached to the wall. If it does not, repeat the previous steps.

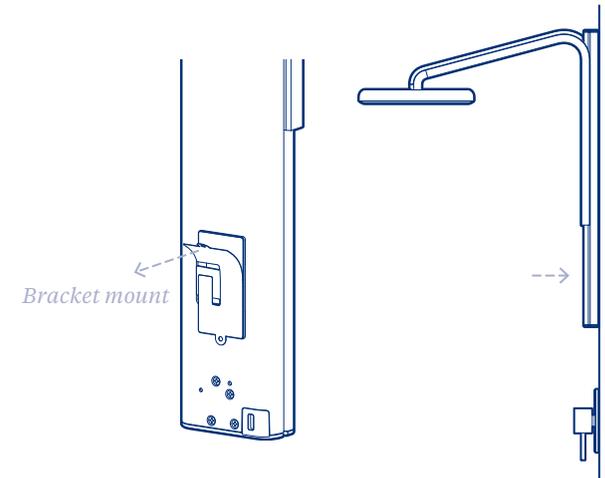
If you do not hear a click and/or the indicator is red, visit [nebia.com/install](https://nebia.com/install)



## 12 Prepare the bracket

Carefully pull the tab on the back of the *bracket mount* to remove the adhesive protective layer. Make sure the *bracket* is completely vertical and apply pressure at the lower end of the *bracket* for *20 seconds* to secure the adhesive.

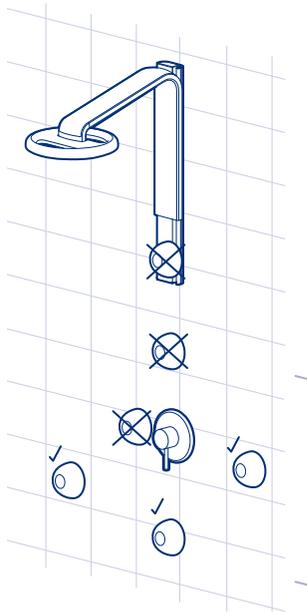
Do not secure the adhesive until you have checked Step 12.



## 13 Choose the dock position

Choose a *dock* location around hip height on the wall, allowing for full downward travel of the *sliding arm* and rotation of the temperature valve handle. Consider the ideal side spray from the *wand* when it is resting on the *dock*.

*Alternatively, you can install the wand without the dock (go straight to step 16) and install the dock in your desired location after your first Nebia shower.*



*If others will be showering with Nebia, you can purchase additional docks to place at their respective hip heights.*

Visit [nebia.com/install](https://nebia.com/install) to learn more.

*Position the dock at your hip height*

## 14 Install the dock

The wall surface for the *dock* must be clean and dry. Use the provided alcohol wipe to clean and prep the surface. Allow the alcohol to dry for 1 minute before continuing. For dirtier surfaces, we recommend using a scouring pad or sponge (i.e. Scotch Brite) prior to using the alcohol wipe.



**Caution:** The Nebia logo must be positioned upright so that the magnetic array is properly aligned.

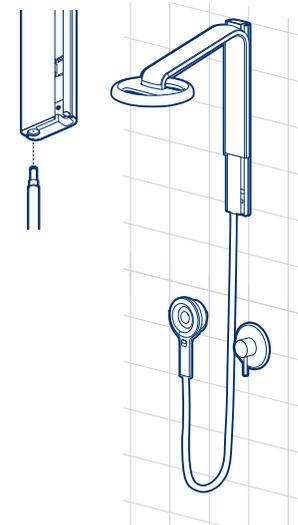
Adhere the *dock* in your desired location, and press firmly for 1 minute. To ensure secure adhesion, wait **24 hours** before placing the wand on the dock and **8 full hours** (or overnight) before showering.



## 15 Connect the wand

Insert the hose into the bottom of the *bracket*. You will hear a click. Remember to give the *dock* adhesive **24 hours** to set. Then, place the *wand* on the *dock*, with the on/off button facing you.

***Congratulations, you are all set!***



## General maintenance & hard water cleaning

✔ Approved cleaning solutions: isopropyl/ethyl alcohol, vinegar, CLR.

Even with the recommended solutions listed above, please take care not to leave your Nebia Spa Shower 2.0 soaking in a cleaning solution for more than 2 hours.

⊗ The following products should never be sprayed onto or used near your Nebia Spa Shower 2.0:

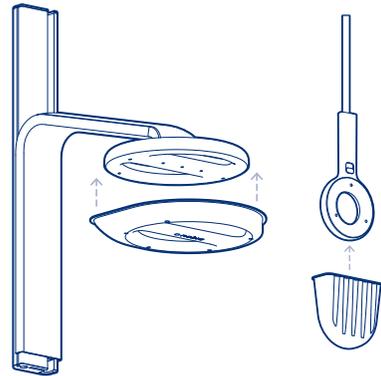
Scrubbing bubbles, Tilex Bleach, Tilex, Mold & Mildew, Method All-Purpose Cleaner, Simple Green, bleach, Lysol.

### Hard water cleaning

If you live in an area with hard water, you may find that minerals deposits build up from time to time. We have designed two custom cleaning caps that will make it easier to remove these deposits.

Please go to [support@nebia.com](mailto:support@nebia.com) to learn more about, and order, cleaning caps.

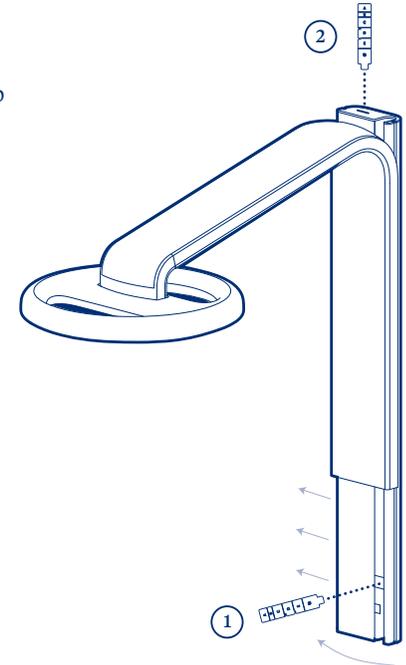
To attach the respective cleaning caps, snap them onto the *head* and/or the *wand* and fill them with a cleaning solution (we recommend vinegar or CLR). Depending on the amount of mineral deposits, it may take anywhere between 20 minutes to 2 hours for a full cleaning. In some cases, it may be necessary to use a soft, pointed object (such as a plastic toothpick) to clean out any remaining debris.



Cleaning caps sold separately.

## Uninstalling Nebia

1. Use the *key* to press down the tab on the *bracket mount* (located inside the groove), and slide the bottom of the *Nebia bracket* to the left.
2. Insert the *key* into the slot at the top of the *bracket* and push down until the inlet releases from the wall. Detach the *bracket* from the wall.
3. On the back of the *bracket*, press the *key* into the red slot to release the *hose*.
4. Unscrew the *collar*, peel off the *gasket*, and use the *key* to unscrew the *adapter*.
5. Apply rubbing alcohol around the *dock* and the *bracket mount*. Use a putty knife or spatula to detach the *dock* and *bracket mount* from the wall.



For a video of this process, please visit [support.nebia.com](https://support.nebia.com)

# Limited warranty

### How do I submit a warranty claim?

To submit a warranty claim, please visit our warranty page at support.nebia.com, or contact us directly by emailing support@nebia.com and include with a detailed description of the issue along with proof of purchase

### How long does the warranty coverage last?

Our limited warranty lasts for four years following the date upon which you receive your Nebia Spa Shower 2.0 ("Limited Warranty Period").

### What does this warranty cover?

Nebia warrants that the Nebia Spa Shower 2.0 will be free from defects in material and manufacturing workmanship during the Limited Warranty Period. If you submit a warranty claim during the Limited Warranty Period, we will, at our sole option, replace either your Nebia Spa Shower 2.0 or any defective part contained therein. If an exact replacement is not available, Nebia reserves the right to fulfill its obligations hereunder by sending you a substantially similar product or part.

### What does this warranty not cover?

This limited warranty *does not cover*: (a) disposable items included with your Nebia Spa Shower 2.0 such as sealant tape; (b) damage to the Nebia Spa Shower 2.0 caused by installation error, your abuse, misuse or use of abrasive or chemical cleaners, or problems associated with hard water buildup and/ or water supply sediment; (c) any additional charges (including, but not limited to labor and damage)

that may be incurred during re-installation, repair, or replacement of your Nebia Spa Shower 2.0; or (d) claims made without proof of purchase.

If you feel uncomfortable installing the Nebia Spa Shower 2.0 or do not have experience with plumbing fixtures we advise you to contact a professional plumber.

NEBIA SHALL NOT BE LIABLE TO YOU OR ANY PERSON UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF BREACH OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

FOLLOWING THE LIMITED WARRANTY PERIOD, NEBIA HEREBY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

### What will Nebia do?

We will review and respond in writing to your complaint within a reasonable period. Following our initial response we will exercise

commercially reasonable efforts to either (i) issue you a refund of the purchase price and applicable taxes or (ii) at our sole option, replace either your Nebia Spa Shower 2.0 or any defective part contained therein.

### How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Backflow prevention

This unit uses two certified check valves to prevent backflow. One check valve (Neoperl, 31.4201.0) is located in the Bracket at the connection point to the Wand Hose. The other check valve (Neoperl, 31.4285.00000) is located in the handle of the Wand, between the Wand Hose and the Wand Switch. If the check valve in the Wand handle fails or malfunctions, the customer may return the Wand to Nebia, and Nebia will provide a replacement Wand.

### Warning

Do not take apart or disassemble the Nebia Spa Shower 2.0. Components and mechanisms inside of the unit could be harmful if tampered with and not handled by someone who is trained to disassemble the Nebia Spa Shower 2.0.

Certification: ASME A112.18.1/CSA B125.1. For use with automatic compensating valves rated at 3.0 L/min (0.9 gpm) or less. The maximum flow rate of

this product, measured in accordance with ASME A112.18.1 Clause 5.4.2.3.2, is 5.3 L/min (1.4 gpm). Created by Nebia, Inc.® 2019. All rights reserved. H<sub>2</sub>Micro™ technology is a registered trademark.

In order to receive a refund, returns must be sent back in undamaged condition and in the original packaging.



● nebia